

Each unit of the course corresponds to a specific reading assignment from the required study manual, *Florida General Lines Agent & Customer Service Representative Study Manual*. Make sure that you complete the reading assignments as you go through the course. They will help you understand the course material and prepare for the state exam.

Reading Assignments	
Unit	Corresponding pages in state manual
Unit 1	Pages 10-15; 21-22; 24; 25-26
Unit 2	Pages 29-42
Unit 3	Pages 44-65
Unit 4	Pages 66-75
Unit 5	Pages 75-84
Unit 6	Pages 84-88
Unit 7	Pages 183-190; 191-194
Unit 8	Pages 198-206
Unit 9	Pages 207-210
Unit 10	Pages 211-261

The *Florida General Lines Agent & Customer Service Rep Study Manual* also has additional questions in the back of the manual that can help you test your knowledge.